OCBC Bank

OCBC Bank (Malaysia) Berhad (295400-W)
OCBC Al-Amin Bank Berhad (818444-T)

PERBANKAN ISLAM

Manage Velocity@ocbc Account

Business Internet Banking (Velocity@ocbc)

1 Business details ▶ All Information is required unless stated

Registered business

Name of company
_____

Velocity@ocbc Organisation ID
[ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Contact person
_____

Mobile number _____   Office number _____

Email address
_____

2 What do you like to do?

▶ *Tick where applicable and complete the required fields*

I. Account settings

☐ Re-issue password

(1) Name as per IC/user ID
_____

☐ Re-issue password

(2) Name as per IC/user ID
_____

II. Replace token

☐ **Lost token**
  ▶ *A token fee of RM53 will be charged**

☐ **Defective token**
  ▶ *Send back your defective token to any OCBC Bank or OCBC Al-Amin branch*

(1) Name as per IC/user ID
_____

Token serial number ▶ *Mandatory for defective token*
[ ] [ ] – [ ] [ ] [ ] [ ] [ ] [ ] – [ ]

☐ **Lost token**
  ▶ *A token fee of RM53 will be charged**

☐ **Defective token**
  ▶ *Send back your defective token to any OCBC Bank or OCBC Al-Amin branch*

(2) Name as per IC/user ID
_____

Token serial number ▶ *Mandatory for defective token*
[ ] [ ] – [ ] [ ] [ ] [ ] [ ] [ ] – [ ]

III. Manage user(s)

☐ **Add user(s)** ▶ *New token(s) will be issued and a token fee of RM53 will be charged**
  ▶ *Mobile number and email address is mandatory*

What can this user do?

☐ Create transactions + view statement

☐ Approve transactions + view statement

☐ Create and approve transactions + view statement
  ▶ *only applicable for Standard package*

☐ View statement only

(1) Name as per IC
_____

User ID
[ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Mobile number
[ ] [ ] [ ] [ ] – [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Email address
_____

What can this user do?

☐ Create transactions + view statement

☐ Approve transactions + view statement

☐ Create and approve transactions + view statement
  ▶ *only applicable for Standard package*

☐ View statement only

(2) Name as per IC
_____

User ID
[ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Mobile number
[ ] [ ] [ ] [ ] – [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Email address
_____

*All charges are inclusive of 6% GST.

III. Manage user(s)

☐ **Delete user(s)**

▸ *If you are deleting a user who is a primary contact of your company, please fill in "IV. Replace primary contact" with details of new primary contact.*

(1) Name as per IC/user ID

_____

(2) Name as per IC/user ID

_____

☐ **Change user(s) role**

What can this user do?
☐ Create transactions + view statement
☐ Approve transactions + view statement
☐ Create and approve transactions + view statement
▸ *only applicable for Standard package*
☐ View statement only

(1) Name as per IC

_____

User ID

|___|___|___|___|___|___|___|___|___|___|___|

What can this user do?
☐ Create transactions + view statement
☐ Approve transactions + view statement
☐ Create and approve transactions + view statement
▸ *only applicable for Standard package*
☐ View statement only

(2) Name as per IC

_____

User ID

|___|___|___|___|___|___|___|___|___|___|___|

IV. Update contact details

▸ *Mobile number and email address is mandatory*

☐ **Update contact details**
☐ Add
☐ Delete

(1) Name as per IC/user ID

_____

Mobile number   Email address

|___|___|___| – |___|___|___|___| _____

(2) Name as per IC/user ID

_____

Mobile number   Email address

|___|___|___| – |___|___|___|___| _____

☐ **Replace primary contact**

Name as per IC/user ID

_____

Mobile number   Email address

|___|___|___| – |___|___|___|___| _____

V. Manage accounts

☐ **Change debiting fees account**

Account number   Currency

|___|___|___|___|___|___|___|___|___|___| |___|___|___|

☐ **Add to Velocity@ocbc**

Account number	Currency	Account number	Currency
|___|___|___|___|___|___|	|___|___|___|	|___|___|___|___|___|___|	|___|___|___|
|___|___|___|___|___|___|	|___|___|___|	|___|___|___|___|___|___|	|___|___|___|

☐ **Delete from Velocity@ocbc**

Account number	Currency	Account number	Currency
|___|___|___|___|___|___|	|___|___|___|	|___|___|___|___|___|___|	|___|___|___|
|___|___|___|___|___|___|	|___|___|___|	|___|___|___|___|___|___|	|___|___|___|

VI. Terminate Velocity@ocbc services

☐ **I would like to terminate my Velocity@ocbc services.**

③ Agreement

▶ *To be signed by person(s) authorised to apply for banking services*

To OCBC BANK(MALAYSIA) BERHAD and OCBC AL-AMIN BANK BERHAD ("Bank")

I / We have voluntarily provided my / our personal data to the Banks and consent to the Banks processing my / our personal data for the purpose of this maintenance. If I / we do not provide any data required in this maintenance, the Banks may not be able to proceed further on my / our request for this maintenance. I / We have read the Banks' Privacy Policy and confirm that I / we have been notified of the following matters via the Privacy Policy (i) the Banks may collect my/our personal data directly from me / us or from third party sources; (ii) purpose for which my / our personal data is collected; (iii) my / our right to access my / our personal data and correct it; (iv) the class of third parties to whom the Banks may disclose my / our personal data; (v) the choices and means for limiting the processing of my / our personal data; (vi) whether the personal data requested is obligatory or voluntary, and if obligatory, the consequences for not providing such data; (vii) to update my / our personal data as soon as there are changes; and (viii) the Banks' contact details if I / we wish to make inquiries or give feedback.

I / We irrevocably grant consent to the relevant credit reporting agency(ies) (as defined under the Credit Reporting Agencies Act, 2010) ("CRAs") with whom the Banks conducts credit checks to disclose my / our credit report / information to the Bank for the purpose of this maintenance and for the Banks' risk management and review. The Banks are hereby authorised but is under no obligation to convey my / our consent and the purpose of such disclosure to the relevant credit reporting agency(ies).

I / we have provided data of other individuals such as my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory(ies) and Authorised Users for this application, I / we confirm that I / we have obtained consent from them (i) to disclose their personal data to the Banks; (ii) for the Banks' verification of their personal data with credit agencies and have obtained their consent for the relevant CRAs to disclose their credit report/information to the Banks for the purpose of this maintenance and for the Banks' risk management and review; (iii) for the Banks to disclose their personal data to classes of third parties described in the Banks' Privacy Policy. I / We have also informed them to read the Banks' Privacy Policy posted on the Banks' website and available at the Banks' branches on request.

Signature	*Signature*	*Signature*
Authorised person	Authorised person	Authorised person
Name as per NRIC	Name as per NRIC	Name as per NRIC
Date ▶ *DD/MM/YY*	Date ▶ *DD/MM/YY*	Date ▶ *DD/MM/YY*

✉ *Complete and return this form to your nearest OCBC branch. You can expect to receive your token/password mailer by mail within 12 business days after submitting the completed form.*

⚠ *If you do not receive the password mailers after 12 business days, please email us at bbcsc@ocbc.com.*

For bank's use

Attended by / date	Checked by / date	Signature verified by / date
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CIF No.	Remark ▶ *Optional*	